Debra L. Dooley GME Program Coordinator Excellence Award

While program coordinators' titles may vary, this generally refers to the role that supports the program director, manages day-to-day program operations, and is actively involved in the program's ACGME-related functions. This award recognizes these individuals for their deep understanding of the accreditation process, excellent communication and interpersonal skills, and projects that improve graduate medical education (GME).

Janice M. Gleisner, BA, MBA, C-TAGME
Internal Medicine
Carilion Clinic-Virginia Tech Carilion School of Medicine
Roanoke, Virginia

Nominators had this to say:
"Given Janice's extensive experience, she has serves various roles in AAIM [Alliance for Academic Internal Medicine] and APDIM [Association of Program Directors in Internal Medicine]. She currently serves as an AAIM mentor. She serves on the APDIM Program Administrators Certification Committee and Program Administrators Planning Committee. She is a member of the AAIM FAIM-EA [Foundations of Academic Internal Medicine for Education Administrators] Online Course Planning Group. She [was] a speaker at the 2024 AAIM Residency and Fellowship Administrators, Coordinators, and Managers Track Annual Meeting, speaking on TAGME [Training Administrators of Graduate Medical Education] certification and a field guide to organizing the chaos of a residency. Lastly, she was a speaker for the GMEPAC professional development series in April 2023, delivering a talk on creating the perfect PowerPoint presentation."

"In her role as program manager, Janice is integral in managing the complex scheduling of our internal medicine program. When the program needed to modify the master schedule to accommodate an increase in complement, Janice worked closely with the chief residents, the program director, and the educational leaders of our other GME programs to develop an equitable schedule that promoted the best needs for resident education."

"Janice has designed many improvement projects to make our program more efficient, including Medhub improvements with regard to delivery and retrieval of evaluations, scheduling template changes, Clinical Competency Committee improvements, and Program Evaluation Committee changes."